



101254434 Sask Ltd. o/a
Infinite Water Solutions
Because Everyone Deserves Clean Water

2-615 Haskamp St, Saskatoon
227 7th Ave, Regina

(306)-382-AQUA (2782)
www.infinite-water.com



INFINITE
WATER

Service Agreement

As an Infinite Water client owning a drinking station, you will receive one complimentary service visit each year with the purchase of filters, capped at a flat rate of **\$150+tax**. The office will proactively call you to book this visit, but you can call in to request it if you notice your service anniversary has passed or if you feel you need service for any reason.

This service visit includes:

- Mileage
- Up to one hour of labor
- Water testing
- 10-point inspection of drinking station and other filtration units
- All replacement pre-filters for drinking station

Please note the following information:

1. Extra service callouts, or service work required past the 1 hour complimentary visit, is billed at \$95/hour (plus mileage from nearest job, if applicable)
2. The \$150 flat/capped rate is for drinking station filters only. membranes, whole-home filters, UV bulbs, and other accessories are not included in this price. Please consult your Maintenance Schedule & Cost document (attached) for a detailed breakdown of your expected annual maintenance costs for each item.
3. Warranty claims will be subject to a part deposit, in order to expedite the process and allow us to change the required part on site (without having to wait several days for the claim to be approved). You will receive your part deposit back in full once the claim is approved. If you don't wish to leave a part deposit, we won't be able to complete the work at your free annual visit, and you'll be responsible for paying for a new service callout after the claim is approved.
4. No shows, or a booked appointment that is cancelled without at least 24 hours notice, will count as your complimentary annual service. Please understand that we book our clients in the same area at the same time, and we have to pay our technicians for the time slot either way, so we aren't able to make a second free trip for you if you forget about the appointment and aren't home.
5. The complimentary annual service requires the purchase of all drinking station filters for \$150+tax. If you do not wish to purchase filters, you can still get the annual service, but you will be charged \$95+tax for the 1 hour visit.